Ouray County Regional Service Authority Regular Board Meeting, February 11, 2025

12:30 PM – Ridgway Public Library, Ridgway, CO

Zoom Access: http://bit.ly/4hpRxBO Meeting ID: 845 4552 6314 Passcode: 919981

1. Call to Order & Roll Call by Board President Nancy Nixon at 12:31pm.

Board Members: Laura Berg (District 1), Nancy Nixon (District 2), Mary Ann Guilinger

(District 3), Carolyn Dresler (District 4), Deborah Denise Boerner (District 5)

Staff: Josey Scoville

Provider Reps: Dr. Joel Gates, Susie Blakney

Public: none

2. Additions and deletions to the agenda

a. Carolyn would like to add a discussion regarding Mental Health availability at CPH to 8b.

3. Approval of January 14, 2025 RSA Board Meeting Minutes

- a. No changes noted by the board.
- b. Motion to approve the January 14, 2025 RSA Board Meeting Minutes.

Motion by Laura, 2nd by Mary Ann, all in favor, motion passed.

4. Public Input

a. "Public Input" agenda item is a time when the public may bring forth items of interest or concern. No formal action may be taken on these items during this time due to the open meeting law provision; however, they may be placed on a future posted agenda if action is required. Each speaker will be limited to a maximum of five minutes, and the format shall be limited to presentations only. The Board will not engage with any speaker during the "Public Input" item. Personal attacks, personnel and employment matters, the use of profanity or ethnic, racial or gender-oriented slurs are prohibited, as is any "disorderly conduct" which violations State or Local law and shall not be permitted. If any individual disregards these rules, they will be asked to leave the RSA Board Meeting.

5. Medical Provider Input

- a. Susie Blakney reporting: Dr. Gates is still seeing 20/25 patients per day with walk-ins and was still in with patients at 12:30.
- b. CPH is now giving the option of connecting patients with an appointment at the Ambulatory Care Center (ACC) at Rio Grande if CPH cannot get them in same day for acute/walk-in care.
- c. Carolyn wonders if CPH Ridgway can track how many Ouray County residents they turn away on a daily basis. Dr. Gates says a 3rd provider is historically only about ½ time busy and a lot of patients live part time here only so it's very difficult to pay for a 3rd FT provider. Laura asked if a stipend of some sort (\$50k?) would help support having a 3rd provider in office. Gates' answer is yes, but more urgent right now is hiring/keeping enough support staff in place for the existing 2 providers (front office & medical assistants). Turnover is an issue because of the high cost of living here and being unable to pay higher wages thanks to poor insurance reimbursements.
- d. Dr. Gates feels a synergistic relationship between the clinic and the RSA is important. Need to be careful to see the line between meddling in business practices vs. supporting each other.
- e. Behavioral Health Allison Hersh, PsyD will now be in-house 2 days per week in Ridgway instead of 1 which will be a tremendous asset to the clinic.
- f. CPH has renewed the job ad for the radiology technician and for a Medical Assistant.
- g. CPH is working with Technical College of the Rockies to help with funding MA training and getting new employees in place.
- h. Dr Gates wants to make very clear how much he appreciates the efforts of the RSA.
- i. Perhaps the RSA could speak with *The Ouray County Plaindealer* about highlighting what the RSA has done to improve the building & facility in general.

6. Administrator Report

- a. Annual HIPAA refresh is due. Document is in the Dropbox. Carolyn will note in in the By Laws she is creating that the board is not required to do training as there is no patient/PHI contact.
- b. HIPAA BAA needs to be given to building workers to sign upon hire by the RSA. Susie will get a copy of the current BAA the CPH uses over to Josey. Carolyn will note this requirement in the By Laws.
- c. Documents needed by the CPA to prepare the annual state audit exemption paperwork have been submitted to Don Moreland. Once that is complete, Josey will notify the newspaper as appropriate.
- d. AED monthly inspection sheet example is in Dropbox for transparency. CPH has taken over responsibility of monitoring that machine. Dr. Gates did last month.
- e. Josey provided a breakdown of the bank accounts and how/why they are used the way they are.
 - i. Motion to move \$180k from Alpine Bank to Citizen's State Bank to capture the higher interest rates.
 - Motion by Carolyn, 2nd by Nancy, all in favor, motion passed.
 - ii. Josey will get specific information to Nancy to complete this transfer.
- f. Josey paid the annual dues for QuickBooks (\$975.22), Dropbox (\$1077.04), and Zoom (\$174.38) with her debit card this past month, so no paper checks need to be signed this month.
- g. Standard financial reports are in the Dropbox folder (Statement of Activity, Statement of Financial Position, & Budget vs. Actual P&L). If the Board wants any different information, please let Josey know.

7. Old Business

- a. Exam room finishing & repair of entrance lighting
 - i. George is doing this Saturday (has been traveling for 3 weeks and just returned)
- b. Snipps came to fix the heat last month (happened to happen on a day they were already coming)
- c. Policies & Procedures & By-Law Development Discussion
 - i. Motion to create a subcommittee to discuss this document.

Motion by Mary Ann, 2nd by Carolyn, all in favor, motion passed.

1. Mary Ann & Carolyn volunteer to join the subcommittee and report back to the President and the entire board.

8. New Business

- a. Plaindealer ads
 - i. Mike & Erin said a small ad (2 columns wide) costs \$65 for the non-profit rate in B&W.
 - ii. Discussion that the RSA could actually do a slightly smaller ad just for meeting notification purposes.
 - iii. Motion to put a reasonably priced monthly ad in the *Ouray County Plaindealer* to announce the meeting date and time, including the zoom link.

Motion by Nancy, 2nd by Carolyn, all in favor, motion passed.

- iv. Nancy will forward Josey the necessary information to design and place the ad.
- b. Mental health availability at CPH
 - i. Carolyn is concerned about the need for education regarding the availability of mental health services at CPH. Discussion followed about how we need to work together with CPH to determine how much advertising is appropriate as their current mental health provider is already booking out for 2-3 months.

9. Next Meeting:

a. March 11, 2025

Board Meeting at 12:30pm, Ridgway Public Library, Ridgway, CO

10. Adjournment

a. Motion to adjourn the meeting at 1:52pm.

Motion by Nancy, 2nd by Mary Ann, all in favor, motion passed.

Deadline for agenda items for the next regular meeting: Tuesday, March 4, 2025 4:00pm.

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